

## Session 10

### Health Literacy and its Effect on Health Outcomes

#### Dr. Nick Kates, MB, BS FRCP(C) MCFP (hon)



Nick Kates is Professor and Chair of the Department of Psychiatry & Behavioural Neurosciences at McMaster University with a cross appointment in the Department of Family Medicine and an honorary member of the College of Family Physicians of Canada.

He is a senior advisor to Health Quality Ontario and has been a quality improvement advisor with the Hamilton Family Health Team for four years. Dr. Kates was also the Ontario Lead for Quality Improvement in Primary Care through the Quality Improvement and Innovation partnership (QIIP).

#### Kelly O'Halloran, RN (EC), MScN



Kelly O'Halloran is an Adult Nurse Practitioner currently working as the Project Manager for Health Links at Hamilton Health Sciences (HHS), and the Hamilton Niagara Haldimand Brant LHIN Discharge Transitions Bundle. Kelly has worked in various roles during her 25+ year career at HHS, focusing on the care of elderly patients with multiple chronic conditions admitted to hospital for acute care.

Kelly holds a Clinical Faculty Appointment with the School of Nursing at McMaster University. She has participated in the development of best practice guidelines with both the Registered Nurses Association of Ontario and the Canadian Cardiovascular Society.

## **Lina Rinaldi, BScN, MN, CHE**



Lina Rinaldi is Chief Operating Officer and Chief Nurse Executive at Brant Community Healthcare System, a large community acute hospital with sites in Brantford and Paris, Ontario. Lina leads the organization in strategies in lean management, building leadership capacity and interprofessional care.

Lina holds a BScN from York University, MN from University of Toronto, is a CHE with the Canadian College of Health Leaders and graduate of University of Toronto Rotman Advanced Health Leadership Program as well as a surveyor with Accreditation Canada since 2007.

Lina is a Board Member for De dwa da dehs nye>s Aboriginal Health Centre and for Summit Housing & Outreach Programs in Halton Region.

## **Dr. Linda Shohet, PhD**



Linda Shohet, Executive Director of The Centre for Literacy, has written and consulted on all aspects of literacy, including health literacy. She sat on the Expert Panel on Health Literacy of the Canadian Public Health Association and co-authored the Calgary Charter of Core Principles for Health Literacy Curricula.

At the McGill University Health Centre (MUHC) Linda contributed to Standards for Patient Education and evidence-based patient information kits for breast and prostate cancer. She also wrote the content for a CME course on health literacy.

Linda is part of a research team awarded a 2013 CIHR grant to do a knowledge synthesis on Online Consumer Health Information Use.