

CALL FOR EXPRESSIONS OF INTEREST

Position Title:	Waterloo Wellington LHIN Clinical Quality Lead
Reports To:	Chief, Clinical Quality, Health Quality Ontario and CEO, Waterloo Wellington LHIN
Location:	Waterloo Wellington LHIN
Number of Positions:	1 (0.2 FTE) (1 day per week), contract until March 31, 2017
Posting Period:	October 31 – November 18, 2016
Competition Number	2016-138

In Ontario, there is a major effort underway to bring focus to quality, develop a culture of quality, and support quality improvement across the health system. There is an array of quality initiatives underway that could potentially be more effective with increased coordination and a shared strategic vision. Through our work to date, Health Quality Ontario has started to support this and is achieving progress with the Common Quality Agenda indicators as an important grounding. We recognize the value of creating an overarching means of connecting efforts across the system, and engaging clinicians and those working in quality within the larger provincial picture and goals. Similarly, the LHINs are prioritizing quality as an important focus of regional and local plans and delivery of care for their populations.

Through the establishment of regional quality tables, HQO and the LHINs are collaborating to advance clinical quality in a coordinated and impactful way across the province to support improvement in ways that are meaningful to patients.

THE OPPORTUNITY

As a respected Waterloo Wellington **LHIN Clinical Quality Lead**, you have the unique opportunity to influence positive change, with the ultimate goal of aligning the quality agenda, and engaging communities to build on existing efforts and promote a culture of quality that will enable improved patient outcomes, experience of care and value for money.

The **Waterloo Wellington LHIN Clinical Quality Lead position** represents a partnership between the Waterloo Wellington LHIN and Health Quality Ontario (HQO) and provides a mechanism to advance the foundations for clinical quality improvement in support of the Waterloo Wellington LHIN Integrated Health Service Plan. The role will serve as an important mechanism for clinical leadership to achieve progress and momentum on quality. The Clinical Quality Lead will serve as a conduit between the Waterloo Wellington LHIN and Health Quality Ontario and, clinical and administrative leaders from across the care continuum in the Waterloo Wellington region.

HQO and the Waterloo Wellington LHIN are working together to appoint a respected Waterloo Wellington LHIN Clinical Quality Lead/Chair of the Regional Quality Table. **Note: This position is a 0.2 full-time equivalency (1 day per week).**

WHAT CAN I EXPECT TO DO?

The Waterloo Wellington LHIN Clinical Quality Lead role is positioned to be action-oriented, clinically-focused role that addresses regional quality challenges and initiatives that are aligned with provincial quality priorities and structures. The Waterloo Wellington LHIN Clinical Quality Lead will work in collaboration with a variety of key stakeholders:

- Supporting the advancement of key priorities within the Integrated Health Service Plan (IHSP)
- Monitoring progress against objectives and key performance indicators related to selected priorities
- Identifying and supporting the implementation of cross-sector QIP priorities related to QBPs, Health Links implementation, as well as specific areas of emphasis of quality important for the LHIN
- Engaging providers in a culture of quality care through widespread distribution amongst clinicians of best practice strategies, implementing known effective models of care and building engaged communities of practice within the identified priority areas
- Improving partnerships and integration in the delivery of care in providing the best/ quality patient centered care
- Identifying enablers and barriers to clinical practice change and designing implementation strategies to leverage enablers and minimize barriers

- Enhancing reciprocal communication and knowledge exchange to inform provincial priorities and directions and to accelerate local implementation.

KEY RESPONSIBILITIES

Contracted by HQO and reporting jointly to HQO's Chief of Clinical Quality and the Waterloo Wellington LHIN's CEO, the Clinical Quality Lead will:

- Advance the Waterloo Wellington LHIN Clinical Quality agenda in partnership with key stakeholders
- Support the development and execution of the quality vision and strategy to achieve objectives according to identified timelines
- Contribute to decisions on any matters involving terms of reference for the group
- Develop and set direction for agendas and coordinates meetings, minutes and documents relevant to the Regional Quality work plan
- Maintain engagement of members and effectiveness of engagement activities
- Provide regional leadership for quality and act as a lead representative of the table on relevant clinical quality issues
- Bring a strong regional and provincial view to quality. Contribute effectively with peers at the Provincial Quality Improvement Advisory Table of HQO
- Contribute as a member of the LHIN team to provide strategic input and leadership on quality
- Advise and assist in interpreting regional quality issues and inform recommendations
- Facilitate and inform communication, regional knowledge transfer strategies and evidence based quality practice.

HOW DO I QUALIFY?

The Clinical Quality Lead will be a respected physician, actively engaged at the system level and possessing the following qualifications:

- Member of the Ontario College of Physicians and Surgeons
- Experience in the development and implementation of health care quality improvement strategies and evidence based practice change
- Knowledge and experience of Ontario's Quality Based Procedures and implementation of Clinical Handbooks preferred
- Experience working with interdisciplinary teams and primary care partners
- Experience in effective collaborative relationships with external organizations, including academic, acute hospital, community services and other private and public sector organizations
- A recognized leader within the health care community
- Excellent communication skills
- Able to continue with existing clinical/administrative duties while assuming the responsibilities of the Clinical Quality Lead for the Waterloo Wellington LHIN (preferred)
- Fluency in both French and English is an asset.

Qualified applicants are invited to submit a covering letter and resume to HQORes@hqontario.ca by 4:30 p.m. on the closing date, quoting the above competition number as well as your name. We thank all candidates for their interest, however, only those selected for an interview will be contacted.

By submitting an application, applicants are consenting to the sharing of their personal information with individuals from HQO and the Waterloo Wellington LHIN who are participating in the selection process.

*Health Quality Ontario is committed to meeting the needs of all individuals in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code. Should you require accommodations during the recruitment and selection process, please contact Human Resources
For additional information on Health Quality Ontario, please visit our website at www.hqontario.ca.*