

JOB POSTING

Position Title:	North West LHIN Clinical Quality Lead
Department:	Quality Improvement
Reports To:	Chief, Clinical Quality, Health Quality Ontario and Vice President - Clinical, North West LHIN
Location:	North West LHIN
Status:	Temporary Part-time (0.2 FTE)
Posting Period:	May 30 – June 27, 2018
Competition Number:	2018-086

Health Quality Ontario is the provincial advisor on the quality of health care. With the goal of excellent care for all Ontarians, Health Quality Ontario reports to the public on how the system is performing, develops standards for what quality care looks like, evaluates the effectiveness of new health care technologies and services, and promotes quality improvement aimed at sustainable positive change. Visit www.hqontario.ca for more information.

In Ontario, there is a major effort underway to bring focus to quality, develop a culture of quality and support quality improvement across the health system. There is an array of quality initiatives underway that could potentially be more effective with increased coordination and a shared strategic vision. Through our work to date, Health Quality Ontario has started to support this and is achieving progress with the Common Quality Agenda indicators as an important grounding. We recognize the value of creating an overarching means of connecting efforts across the system, and engaging clinicians and those working in quality in a larger provincial picture and goals. Quality Standards are emerging as an important grounding in what care should be and support for quality improvement. Similarly, the LHINs are prioritizing quality as an important focus of regional and local plans and delivery of care for their populations.

Through the establishment of regional approach to quality improvement, HQO and the LHINs are collaborating to advance clinical quality in a coordinated and impactful way across the province, to support improvement in ways that are meaningful to patients.

THE OPPORTUNITY

As a respected North West Clinical Quality Lead, you have the unique opportunity to influence positive change, with the ultimate goal of aligning the quality agenda, and engaging communities to build on existing efforts and promote a culture of quality that will enable improved patient outcomes, experience of care and value for money.

The North West Regional Quality lead position represents a partnership between the North West LHIN and Health Quality Ontario (HQO) and provides a mechanism to advance the foundations for clinical quality improvement in support of the North West LHIN Integrated Health Service Plan. The role will serve as an important mechanism for clinical leadership to achieve progress and momentum on quality. The Regional Quality lead will serve as a conduit

between the North West LHIN and Health Quality Ontario and, clinical and administrative leaders from across the care continuum in the Northwest region.

HQO and the North West LHIN are working together to appoint a respected North West Clinical Quality Lead/Chair of the Quality Committee of the North West LHIN.

WHAT CAN I EXPECT TO DO?

The North West Regional Clinical Quality lead role is positioned to be action-oriented, clinically-focused role that addresses regional quality challenges and initiatives that are aligned with provincial quality priorities and structures. The North West Clinical Quality Lead will work in collaboration with a variety of key stakeholders:

- Supporting the advancement of key priorities within the Integrated Health Service Plan of the Northwest LHIN
- Monitoring progress against objectives and key performance indicators related to selected priorities of the Northwest LHIN
- Identifying and supporting the implementation of cross-sector priorities including supporting the implementation and adoption of quality standards, and identifying and building the capacity to support quality improvement ultimately to address issues of most relevance to the population in the NW LHIN
- Engaging providers in a culture of quality care through widespread distribution amongst clinicians of best practice strategies, implementing known effective models of care and building engaged communities of practice within the identified priority areas
- Improving partnerships and integration in the delivery of care in providing the best/ quality patient centered care.
- Identifying enablers and barriers to clinical practice change and designing implementation strategies to leverage enablers and minimize barriers
- Enhancing reciprocal communication and knowledge exchange to inform provincial priorities and directions and to accelerate local implementation.

KEY RESPONSIBILITIES

Contracted by HQO and reporting jointly to HQO's Chief of Clinical Quality and the NW LHIN's Vice President – Clinical, the Clinical Quality Lead will:

- Advance the North West Clinical Quality agenda in partnership with key stakeholders
- Support the development and execution of the quality vision and strategy to achieve objectives according to identified timelines.
- Bring a strong regional and provincial view to quality. Contribute effectively with peers and provincial leads at the Provincial Quality Improvement Advisory Table of HQO.
- Contribute as a member of the LHIN team to provide strategic input and leadership on quality.
- Advise and assist in interpreting regional quality issues and inform recommendations
- Facilitate and inform communication, regional knowledge transfer strategies and evidence-based quality practice
- Provide leadership to advance specific quality goals within the LHIN, including those related to the adoption of HQO Quality Standards
- Collaborating with staff at the LHIN, HQO QI specialist and other at HQO, support a mechanism to effectively engage providers in the NW LHIN in the implementation of specific quality objectives in the LHIN
- Chair or co-chair the Northwest LHIN Quality Committee (operations) as directed by the Northwest LHIN board.

HOW DO I QUALIFY?

The Clinical Quality Lead will be a respected physician, actively engaged at the system level and possessing the following qualifications:

- Member of the College of Physicians and Surgeons of Ontario
- Experience in the development and implementation of health care quality improvement strategies and evidence-based practice change
- Experience working with interdisciplinary teams and primary care partners
- Experience in effective collaborative relationships with external organizations, including academic, private and public-sector organizations
- A recognized leader within the health care community
- Excellent communication skills
- Able to continue with existing clinical/administrative duties while assuming the responsibilities of the Clinical Quality Lead for the North West LHIN
- Fluency in both French and English is an asset

Key Organizational Competencies:

- **Think Strategically:** Think broadly to build long-term success; understand health care system impacts and maintain internal alignment.
- **Develop People:** Grow leadership capacity by investing time and resources to attract, retain and develop people. Build skills.
- **Be Agile:** Quickly respond to and shape an ever-changing health care system. Adapt, navigate and thrive in changing circumstances.
- **Act as One Organization:** Align on and build consistent business processes; set standards to ensure effective, quality health care delivery.
- **Nurture Partnerships and Relationships:** Cultivate effective and influential working relationships (internal and external) and collaborate to achieve mutually beneficial goals. Work effectively across the system.
- **Build Credibility:** Take personal ownership for delivering results and adding value in every interaction. Continually earn our place as a critical player in the Health Care landscape.

Qualified applicants are invited to submit a covering letter and resume to HQORes@hqontario.ca by 4:30 p.m. on the closing date, quoting the above competition number as well as your name. We thank all candidates for their interest, however, only those selected for an interview will be contacted.

Health Quality Ontario is committed to meeting the needs of all individuals in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code. Should you require accommodations during the recruitment and selection process, please contact Human Resources

For additional information on Health Quality Ontario, please visit our website at www.hqontario.ca.