

### hqontario.ca/engage





## Great care starts with you

# **Frequently Asked Questions**

#### What is the Health Quality Ontario (HQO) Patient, Family and Public Advisors Program?

The Advisors Program are patients, residents, clients, families and members of the public from across the province who are interested in volunteering their time by sharing their experiences with Ontario's health care system and being a part of HQO's work in improving the quality of patient-centred health care in Ontario.

Members of the Health Quality Ontario Advisors Program offers diverse experiences and perspectives from across the province and engage with us on all types of projects

#### What kind of work does do members of our Advisors Program do?

There are lots of opportunities for our volunteer Advisors to engage at Health Quality Ontario. There are opportunities to sit on committees, work on special projects and contribute their stories to our materials. We also ask for their advice on how we communicate with patients, residents, clients, families and the public.

#### How do I express interest to participate?

You can express your interest here. By completing the form, you will also be added to our general mailing list, which will keep you up-to-date on our patient engagement activities, and our work here at Health Quality Ontario as a whole.

#### What about privacy?

Privacy is important to us. The personal information collected on the expression of interest form will only be used to contact you about opportunities to give input or advice to our organization directly or on projects sponsored by our organization. Your information will be retained only while you are a member of our Advisors Program and you may unsubscribe at any time from this program.

#### Can I opt out at any time?

Every email we send will have the option to unsubscribe from our mailing list and if you are no longer interested in participating you can also always contact us at <u>engagement@hqontario.ca</u>.

For more information about the Patient, Family and Public Advisors Program, please visit <u>www.hqontario.ca/engage</u> or contact us at <u>engagement@hqontario.ca</u>.