



# Resiliency and High Reliability Organizations

Tuesday, September 20, 2016  
12:00 to 1:00 p.m.

**Can SickKids minimize and eliminate preventable harm?**

**Can High Reliability Organizations (HROs) improve collaboration while increasing capacity to generate and use research?**

**Dr. Michael Apkon, MBA, MD, PhD, President and CEO,  
Hospital for Sick Children (SickKids)**

**Moderated By: Lee Fairclough, VP, Quality Improvement, Health Quality Ontario**



Dr. Apkon has served as the CEO at SickKids since January 2014. Previously, Dr. Apkon was the Chief Medical Officer for the Children's Hospital of Philadelphia (CHOP) and the Executive Director leading Yale-New Haven Children's Hospital. He is currently a Professor of Paediatrics at the University of Toronto and has held faculty positions at University of Pennsylvania, Yale School of Medicine and Yale School of Management. Dr. Apkon has a BSc degree in Biomedical Engineering from Northwestern University, MD and PhD degrees from Washington University School of Medicine and an MBA from the Yale School of Management.

**Attend via Ontario Telemedicine Network:**

Event ID: 59631500

To participate by videoconference, contact your local OTN Coordinator to reserve a room and system at your site. If you do not know your local Telemedicine Coordinator contact OTN Scheduling Services at 1-855-654-0888.

If you are an OTN Telemedicine Coordinator, you can register for this event via Ncompass.  
Cannot join via OTN? View by the webinar link: <http://webcast.otn.ca/mywebcast?id=59631500>

**Attend in person:**

The Hospital for Sick Children  
555 University Ave, 1<sup>st</sup> Floor – Room 1246 Hollywood Room  
Toronto, Ontario M5G 1X8

*If you have any questions, please contact us at [KTE@hqontario.ca](mailto:KTE@hqontario.ca)*



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**MAINTENANCE OF CERTIFICATION**  
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This **Group Learning** program has been certified by the College of Family Physicians of Canada and the Ontario Chapter for up to 1.0 Mainpro+ credits.