

Is Primary Care *Measuring Up?*

Primary care providers – family doctors, general practitioners and nurse practitioners – assess and diagnose patients, provide counselling, give vaccinations, perform minor procedures and provide continuity of care. *Measuring Up*, Health Quality Ontario's 2014 report, reveals that:

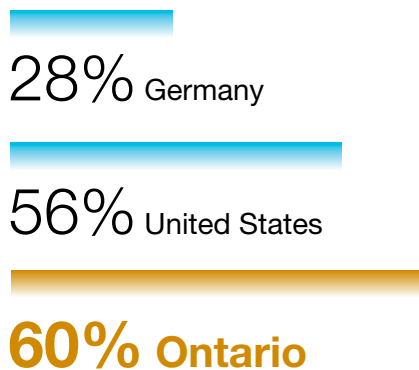
Most Ontarians are not able to see their primary care provider promptly when they are sick

Nine out of 10 Ontarians have a regular primary care provider which is good news, but



60% of Ontarians are unable to see their primary care provider on the same day or next day when they are sick

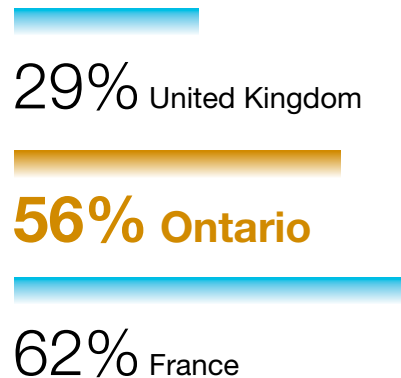
How do we measure up?*



56%

of Ontarians have difficulty accessing primary care on evenings or weekends

How do we measure up?*



*Data source: 2013 Commonwealth Fund International Health Policy Survey.

When they receive primary care, most Ontarians have good experiences



85% of surveyed Ontarians report that their provider always or often involves them in decisions regarding their care



82% of surveyed Ontarians report that when they receive care, their provider always or often spends enough time with them