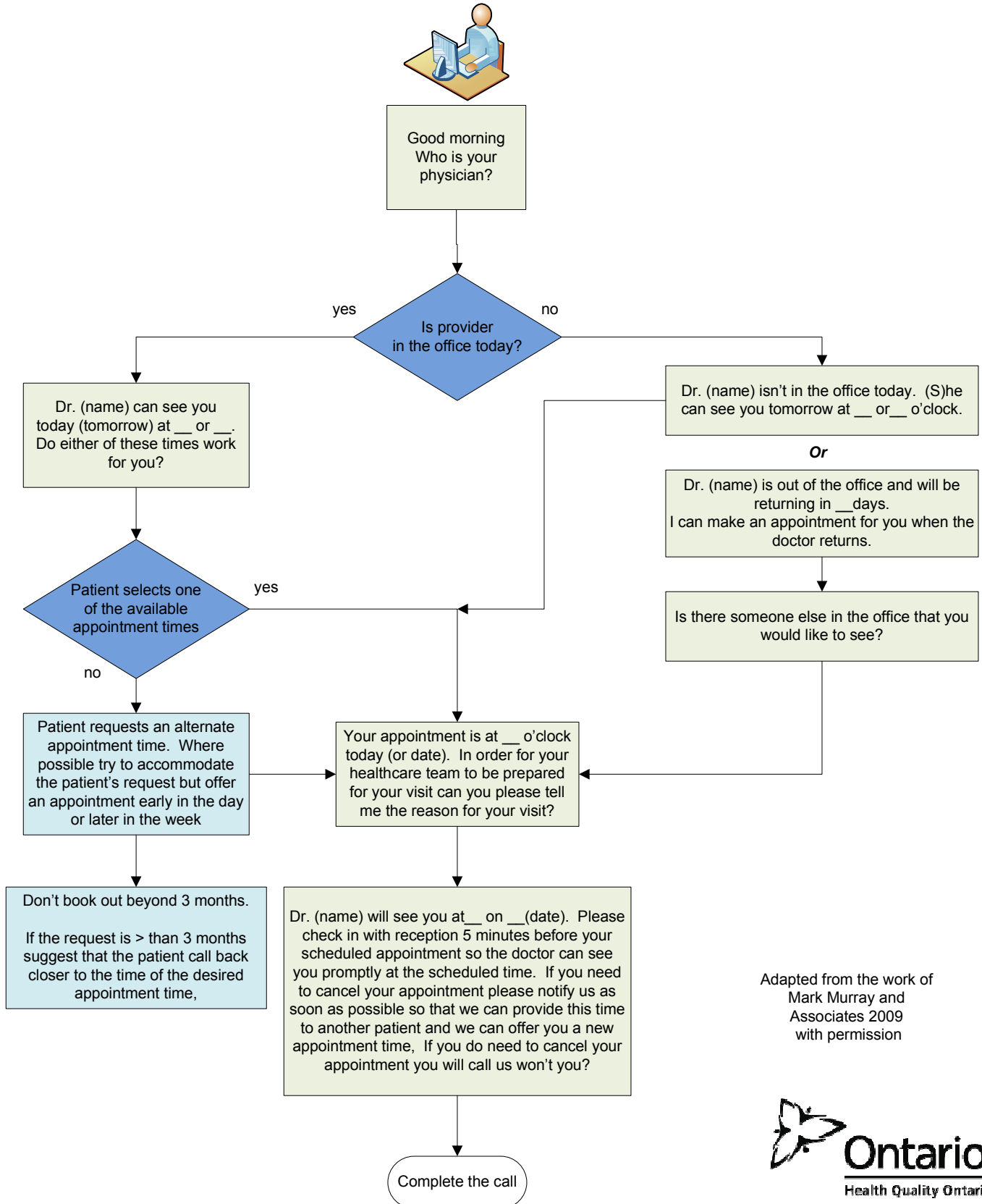


## Script for Reception

For Appointing Patients



Adapted from the work of  
Mark Murray and  
Associates 2009  
with permission