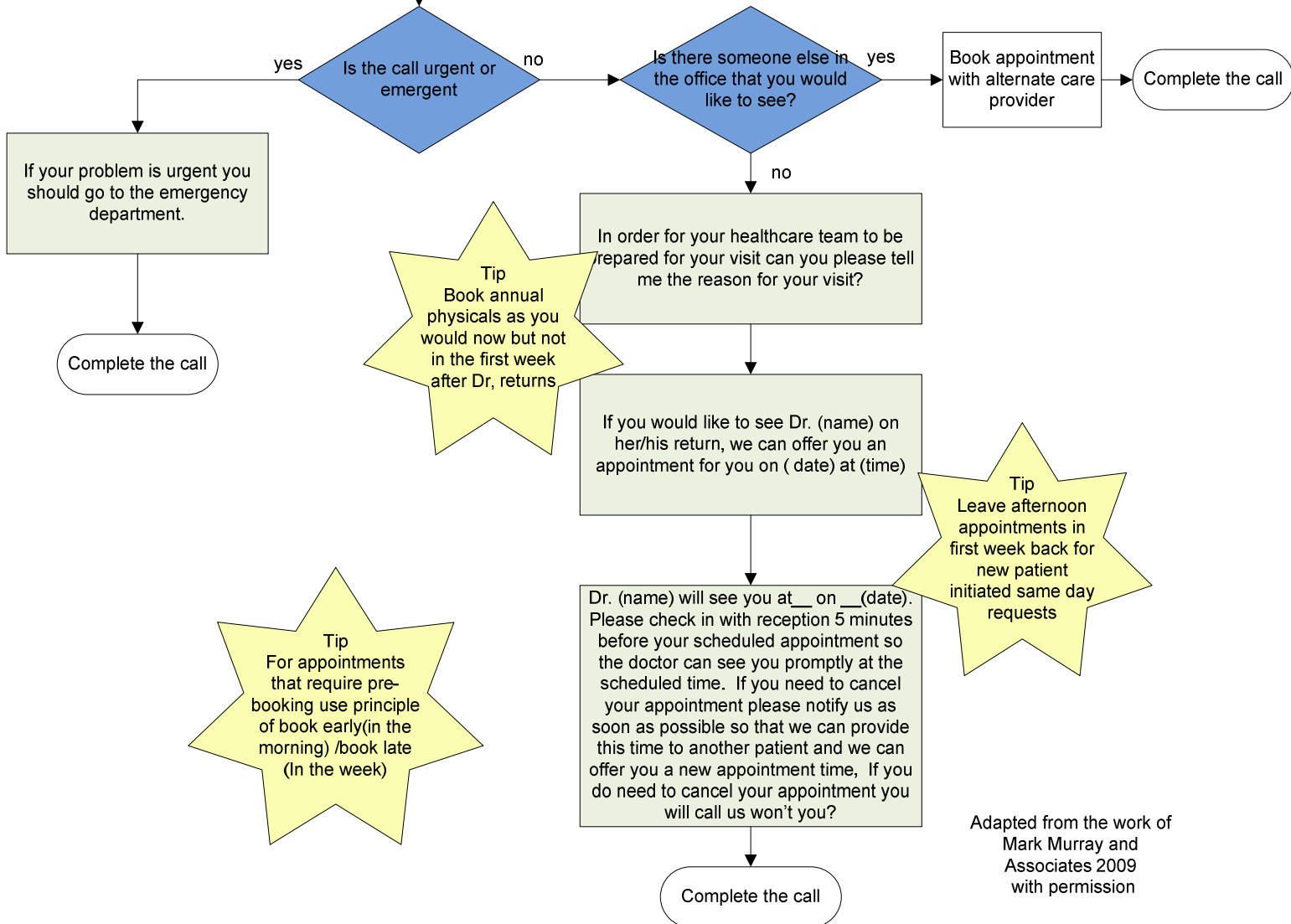


Script for Reception
 For Post Vacation Scheduling
 (plan for one week of post vacation scheduling for each week of vacation)



Good morning Dr. (name) is on vacation this week. What is the reason for your call?

Tip
 Use morning appointments to book backlog that accumulated during time Dr. away



Adapted from the work of Mark Murray and Associates 2009 with permission