

Bridging Provider and Patient Needs: Finding Balance in the Quality of Care Information Protection Act (QCIPA)

Featured Speakers:

Andreas Laupacis



Dr. Laupacis is a general internist and Executive Director of the Li Ka Shing Knowledge Institute of St. Michael's Hospital. He is a Professor in the Faculty of Medicine at the University of Toronto. His research interests are in health services research and public engagement. He holds a Canada Research Chair in Health Policy and Citizen Engagement. He has served on numerous academic and governmental committees. Other current activities include Chair of the Board for Health Quality Ontario, a Board member of Cancer Care Ontario and the founder and chief editor of www.healthydebate.ca and www.facesofhealthcare.ca.

Sharon Nettleton



Sharon Nettleton is a founding member of Patients for Patient Safety Canada and currently one of its Co-Chairs. Her knowledge of patient safety and patient engagement is grounded in many personal and professional experiences including forming one of Canada's first Patient/Family Safety Councils. Sharon has been a part of 'the engagement era' where patients/families are starting to play a significant role in improving the safety and quality of care. She has been directly involved collaborating with providers and leaders to help understand and build solutions from the patient/family perspective. She often states, "We only get it half right if the

patient and family are not at the table" – emphasizing the need for engagement with an essential stakeholder – the patient/family.

Tara McCarville



Tara McCarville is VP Quality, Risk and Business Intelligence at Trillium Health Partners. Tara has over 15 years of experience leading quality improvement initiatives in the private, public and not for profit sectors. Tara has worked in organizations such as TELUS, the Ontario and BC Ministries of Health, Courtyard Group, and KPMG Consulting. Tara has an MPA from the University of Victoria, a BAH from Queen's University, and an IB from the Lester B Pearson United World College. Tara is a certified PMP and also holds a certificate in Clinical Risk, Negligence & Claims Management in

Health Care.