

ED Return Visit Quality Program Narrative Template

The purpose of this section is to provide a summary of your most significant learnings and actions from the first year of the ED Return Visit Quality Program. This information is being collected in order to report back to participating hospitals to make the program even more effective in year 2 and beyond. Individual hospitals will not be identified in any reports without their explicit permission.

Organization: _____

1. Please describe your most significant learning from the first year of the ED Return Visit Quality Program.
2. Has your site planned or initiated any QI activities as a result of your audit findings? If so, please describe any early findings or results, including process and/or outcome measures.
3. Please describe any changes to how you will approach the program in year 2, if applicable.

4. Please describe any challenges you encountered implementing the program and/or how the program could be improved.

In order to improve the ED Return Visit Quality Program, an independent team will be completing an analysis of participants' experience with the program. We are interested in hearing your honest feedback about the program as whole in order to be responsive to your needs in the future.

5. How useful would you rate the ED Return Visit Quality Program as a whole on the following scale?

☐ Very useful ☐ Useful ☐ Neutral ☐ Not very useful ☐ Not at all useful

6. Would you be willing to be contacted for a 15-minute phone interview in early 2017? Your participation is not mandated by the program and your P4R funding will not be affected in any way. If yes, please provide the name and contact information of the person who can answer a few questions about the program.

Name: _____

Email: _____

Phone: _____

CEO Name: _____

CEO e-Signature:
(if available) _____