

# **Achieving Transformational Change in a Complex Environment: Perspectives from Thought Leaders**

**Moderator:**

Dr. Tim Rutledge, CEO & President North York General Hospital

# Presenter Disclosure

- **Session Name:** Achieving Transformational Change in a Complex Environment: Perspectives from Thought Leaders
- **Presenters:** Dr. Tim Rutledge (moderator), Mary Kardos Burton, Sheldon Levy, Dr. Jeffrey Turnbull, Terry Young, Helen Angus
- **Relationships with commercial interests:**
  - Not Applicable

# Disclosure of Commercial Support

- This session has received no commercial support

# Mitigating Potential Bias

- Not applicable

# Session Objectives

- Compare and contrast the similarities and differences in large-scale transformational change within health care and other complex environments
- Identify critical factors of leadership in achieving successful transformational change from a variety of perspectives and identify the key enablers that are applicable to your context



Mary Kardos Burton  
Interim Vice-President,  
Integrated Program Delivery  
Health Quality Ontario



Sheldon Levy  
President and Vice-Chancellor  
Ryerson University



Dr. Jeffrey Turnbull  
Chief of Staff  
The Ottawa Hospital





Terry Young

Vice-President, Corporate and  
Employee Relations

Independent Electricity System Operator  
(IESO)



Helen Angus

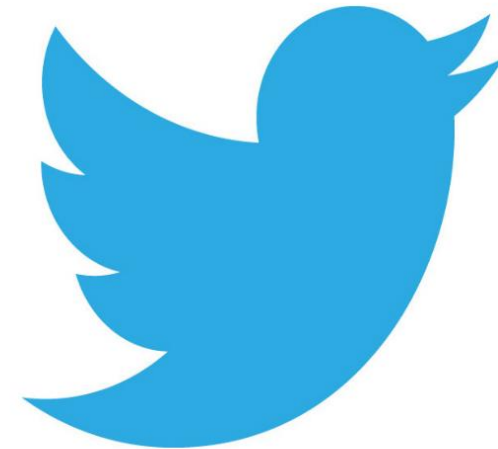
Associate Deputy Minister  
Ministry of Health and Long-Term Care  
Transformation Secretariat

# Session Format

- Panel discussion
- Audience participation:
  - Twitter - **#HQTleaders**
  - Keypad technology
  - Audience Q&A - standing microphones

# Audience Participation - Twitter

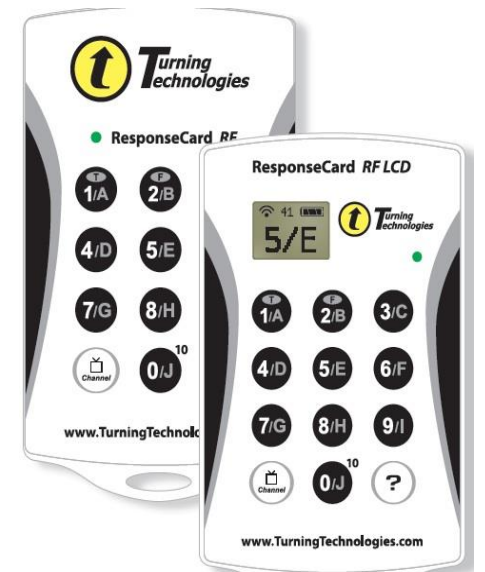
- Let us know your questions and thoughts via Twitter using **#HQTleaders**
- These will be monitored throughout the session and provided to the panel



# Audience Participation – Keypad

## We want to know what you think

- You will be asked for your input at the beginning and end of the session
- Using the keypad on your chair, answer by choosing only one response
- Answer within the time allotment
- See the aggregate response instantly



# Warm-up Question

Using the keypads, answer the following question:

When will the Toronto Maple Leafs win the Stanley Cup?

1. This year
2. In the next five years
3. By 2050
4. Never

# Using the keypads, answer the following question:

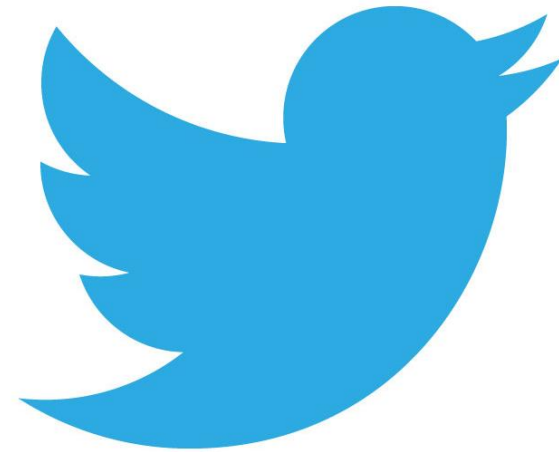
What leadership strategy is the **most** essential for achieving transformational change?

1. Ensuring transparency
2. Communicating a clear vision
3. Engaging and empowering all stakeholders
4. Capitalizing on quick wins
5. Encouraging innovation

# Remember to Tweet

## #HQTleaders

- These will be monitored throughout the session and provided to the panel





# Using the keypads, answer the following question:

What leadership strategy is the **most** essential for achieving transformational change?

1. Ensuring transparency
2. Communicating a clear vision
3. Engaging and empowering all stakeholders
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Health Quality  
Transformation  2013  
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**Thank You**