

Interprofessional Primary Care – Analysis of the 2024/25 Quality Improvement Plan Submissions

291 family health teams, community health centres, nurse practitioner-led clinics, and Indigenous interprofessional primary care teams from across Ontario submitted a 2024/25 **Quality Improvement Plan (QIP)**.

Progress Report

Most common **successes or enablers**:

- Improved access to care for patients
- Better data collection and use
- Efficiencies created by leveraging technological solutions

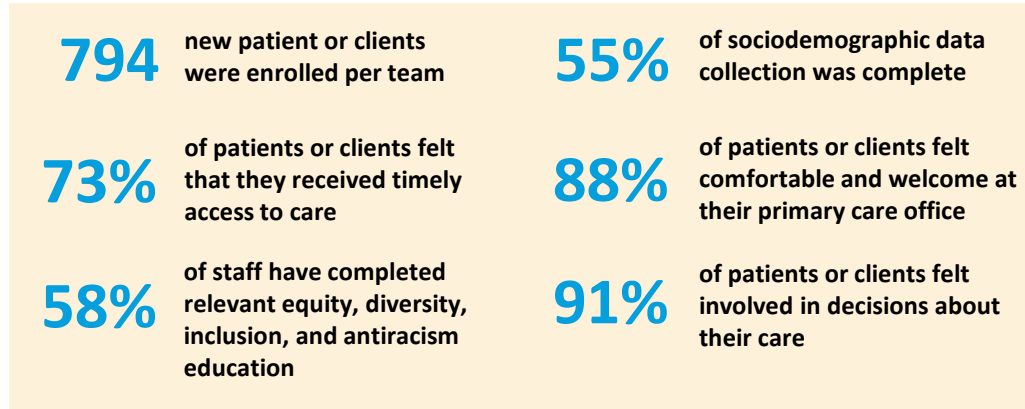
Most common **challenges or barriers**:

- Staff shortages, turnover, and workload challenges
- Challenges with data collection and retrieval
- Costs of using and implementing technology

To review the data and learn more about the QIPs submitted across the province, visit [Query QIPs](#).

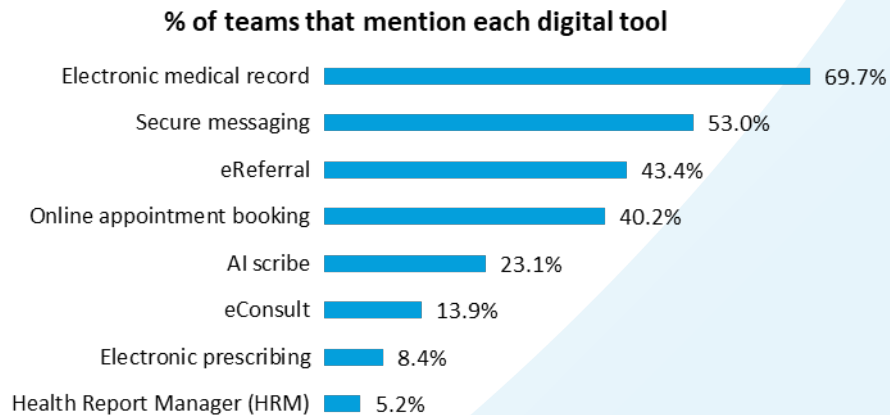
Workplan

Average performance of optional indicators:



Administrative Burden

A new field was added to the narrative to better understand the administrative challenges teams are facing and the solutions they have already implemented. Across Ontario, teams are turning to digital tools to combat administrative burden.



32% of all custom indicators were related to **cancer screening**



Access and flow priority issue had the most custom indicators



Access and attachment were prevalent themes across narrative, matrix, and custom indicators



Indigenous cultural safety training was the most commonly referenced equity, diversity, inclusion, and antiracism training for staff



Equity indicator work is just beginning for many teams

Bright Spot: Petawawa Centennial Family Health Centre

“Petawawa Centennial Family Health Centre will continue to enroll patients through its new, innovative program, **Integrated Virtual Care (IVC)**, which aims to address the problems of attachment and insufficient local physicians, by enrolling individuals who are not currently attached to a primary care provider to a named family physician who works primarily remotely. Patients receive comprehensive, team-based primary care with family physician leadership through a blend of in-person and at-home or virtual care options.”

—Petawawa Centennial Family Health Team, East Region

