Ontario General Medicine Quality Improvement Network Update

ISSUE 6
Fall 2022

Ontario General Medicine Quality Improvement Network

21	**27**	**603**	**1,100,000**
Hospital sites that received the OurPractice: General Medicine report	Hospital sites that received the MyPractice: General Medicine report	MyPractice: General Medicine reports distributed in 2022	General medicine hospital admissions captured

GEMINI—General Medicine Inpatient Initiative   GeMQIN—Ontario General Medicine Quality Improvement Network

Program Highlights

Over the summer, the inaugural GeMQIN OurPractice: General Medicine report was released. For the first time ever, 21 hospital sites received a report that enabled them to see their hospital's general medicine clinical care patterns in relation to other hospitals participating in GeMQIN.

In addition, 603 MyPractice: General Medicine reports were released to more than half the general medicine physicians and hospitalists working in an Ontario hospital-based setting Informed by these two practice reports, the GeMQIN Community of Practice (CoP) will focus on developing actionable quality improvement initiatives. Many resources were provided with the reports to help support teams (see Figure 1 for a timeline for how practice reports can help quality improvement, and resources for each step). Teams are encouraged to develop an *Action Plan* and share it with GeMQIN by October 31. The GeMQIN Action Plan may be used to participate in the *CPSO QI Partnership Program*, an alignment that can help physician groups reduce the administrative burden. Further details will be provided at the *September CoP call*.

We hope these reports make a meaningful contribution to the general medicine community in Ontario. We are profoundly grateful to the numerous people who devoted countless hours to extract data from each hospital and prepare the reports, and to the clinicians and leaders across Ontario who helped design them. We are excited to continue working with you to use data to iteratively improve general medicine care in Ontario.
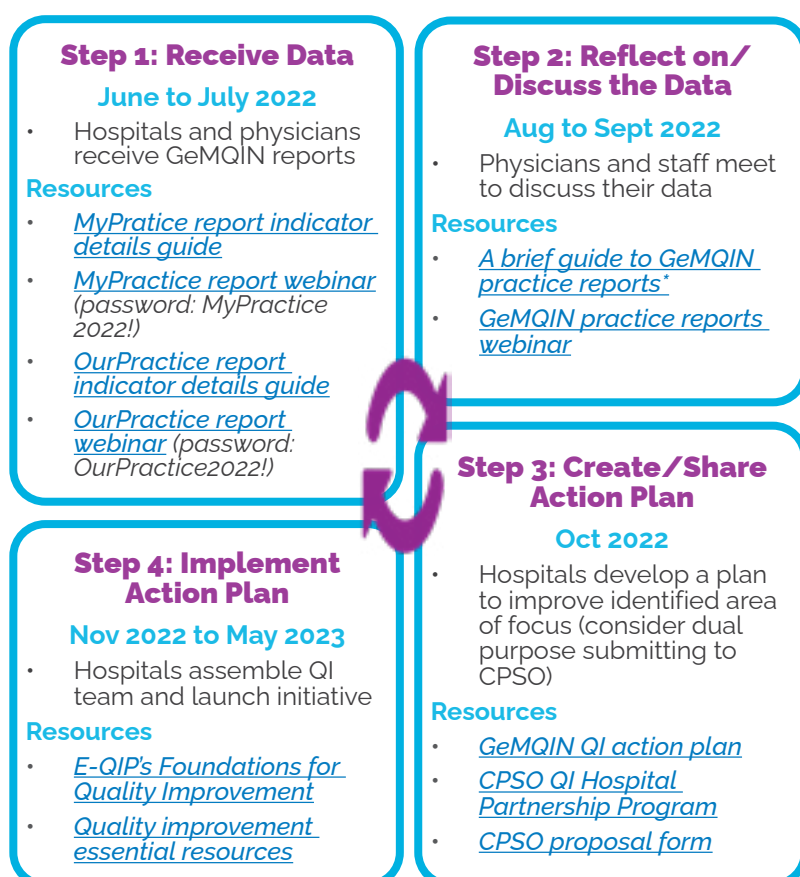
Step 1: Receive Data
June to July 2022
- Hospitals and physicians receive GeMQIN reports
Resources
- *MyPratice report indicator details guide*
- *MyPractice report webinar* (password: MyPractice 2022!)
- *OurPractice report indicator details guide*
- *OurPractice report webinar* (password: OurPractice2022!)

Step 2: Reflect on/ Discuss the Data
Aug to Sept 2022
- Physicians and staff meet to discuss their data
Resources
- *A brief guide to GeMQIN practice reports**
- *GeMQIN practice reports webinar*

Step 4: Implement Action Plan
Nov 2022 to May 2023
- Hospitals assemble QI team and launch initiative
Resources
- *E-QIP's Foundations for Quality Improvement*
- *Quality improvement essential resources*

Step 3: Create/Share Action Plan
Oct 2022
- Hospitals develop a plan to improve identified area of focus (consider dual purpose submitting to CPSO)
Resources
- *GeMQIN QI action plan*
- *CPSO QI Hospital Partnership Program*
- *CPSO proposal form*

Figure 1: How the MyPractice and OurPractice Reports Work Together to Support Quality Improvement
To access this resource, you will need a Quorum account. If you don't yet have one, please email GeMQIN@OntarioHealth.ca.

With your MyPractice report, set individual quality improvement goals that align with hospital-level priorities informed by your hospital's OurPractice report. Make use of existing resources (listed above) and scale strategies up or down depending on individual or collective need.

Community of Practice

April Call: Mental Health and Wellness Resources for Health Care Workers (*recording*)

Health care worker burnout is steadily increasing. In this session, participants were joined by **Alice Strahan** from Ontario Health, who presented on the *Mental Health Supports for Healthcare Workers Program*; **Dr. Kathleen Sheehan**, who presented on the peer program *ECHO: Coping with COVID*; and **Ashley Kim** from the Canadian Mental Health Association (CMHA), who presented on the *Frontline Healthcare Program*.

May Call: How Can GeMQIN Practice Reports Support Quality Improvement? (*recording*)

In preparation for the GeMQIN practice report releases, we were joined by **Dr. Laura Desveaux**, who presented on audit and feedback theory and individual practice reflection. We were also joined by **Dr. Adina Weinerman** from Sunnybrook Health Sciences Centre, who talked about her hospital's previous experience with the MyPractice: General Medicine report.

June Call: Understanding Your MyPractice General Medicine Report (*recording*)

In June, **Dr. Amol Verma**, co-chair of GeMQIN, provided an overview of the *MyPractice: General Medicine report* methodology and walked us through his process of reviewing and reflecting on the report. **Tracy Lee** (Ontario Health) then shared a list of useful quality improvement resources to support individual-level changes—all of which are embedded in the *slides*. *This recording is password protected; type MyPractice2022! (case sensitive) when prompted.*

July Call: Understanding Your OurPractice General Medicine Report (*recording*)

In July, we introduced the inaugural hospital-level OurPractice: General Medicine report. **Dr. Fahad Razak**, co-chair of GeMQIN, provided an overview of the report and its features. GeMQIN's Scientific Advisor, **Dr. Surain Roberts**, walked through the report, explaining the benchmarking and indicator details. **Lynn Dionne** (Ontario Health) shared information on hospital-level quality improvement resources available with the report. All resources discussed are embedded in the *slides*. *This recording is password protected; type OurPractice2022! (case sensitive) when prompted.*

OurPractice: General Medicine Report— Opportunity to Provide Feedback

On September 6, we hosted an opportunity for Physician Champions, Clinical Operations Leads, Data Extraction Leads, and Executive Sponsors to provide feedback on the OurPractice: General Medicine report. If you were unable to join us, we would still love to hear your feedback via *survey* or *email*.

Featured Activities

Alignment Between GeMQIN QI Initiatives and CPSO Requirements

The *GeMQIN QI Action Plan* (details available on the GeMQIN Community of Practice group page on *Quorum*) has been designed to align with the College of Physicians and Surgeons of Ontario (CPSO) *Quality Improvement Partnership proposal form*. The GeMQIN practice reports may be used to inform a QI project that can be jointly submitted to the CPSO *QI Partnership for Hospitals* program and act as the GEMEIN QI Action Plan. Both submissions are designed to guide and support hospital groups through QI methodology.

Participation in CPSO's QI Partnership for Hospitals program **will exempt physicians from the College's quality improvement requirements for 5 years**, and they may be eligible for up to 12 continuing professional development credits.

Coming Up

Community of Practice Meeting

- **September 21, 2022 at 12 p.m.**—Turning GeMQIN Reports Into Action: GeMQIN Action Plan and CPSO. The Zoom link to join is *here* (no prior registration needed)

Learning Opportunity: Quality Improvement Symposium

- **October 20, 2022** (virtually)—**Dr. Amna Ahmed**, Hamilton Health Science's Physician Champion, is co-chair of the *McMaster Department of Medicine's Quality Improvement and Patient Safety Symposium*. All GeMQIN members are welcome to *register* and attend

To learn more about GeMQIN and how you can get involved please visit our *website*. We welcome all hospitals across Ontario to join the community of practice by contacting us at *GeMQIN@ontariohealth.ca*. Past issues of these updates can be found *here*.

If you would like to share your hospital's work in the next update or your ideas about program activities, please forward them to the same email!

Ontario Health