Ontario General Medicine Quality Improvement Network Update

Issue 7, Winter 2022–23

It's not too late! You can still submit your action plan to GeMQIN@ontariohealth.ca

Program Highlights

With support from the General Medicine Quality Improvement Network (GeMQIN) program delivery team and Community of Practice, teams have already begun interpreting and using their GeMQIN practice reports to initiate change and improvements in their quality of care. Many GeMQIN teams are meeting (or have met) with their physician and interprofessional team members to reflect on, and interpret the data, from their individual and hospital level reports.

The community of practice released several resources to support teams in their journey to translate their data into action including:

1. How can the GeMQIN Practice Reports Support QI? Webinar
2. Understanding MyPractice General Medicine Report Webinar
3. Understanding OurPractice General Medicine Report Webinar
4. A Brief Guide to GeMQIN Practice Reports
5. GeMQIN Meeting Facilitation Guide

The program delivery team hosted several calls to help support an "all share, all learn" approach to use the practice report data to inform actionable improvement (see the Community of Practice section for more details).

Taking into consideration their local context, such as hospital's strategic plans, hospital quality improvement plans, or other hospital priorities, GeMQIN teams are using their data to identify opportunities for improvement, which can be documented in the GeMQIN QI Action Plan. Teams can also use their GeMQIN QI Action Plans to support their College of Physicians and Surgeons of Ontario (CPSO) quality improvement requirements (see Community of Practice: September Call for more details).

There is much to celebrate! Despite the incredible pressures experienced by health care providers, GeMQIN teams continue to prioritize high quality care and are committed to supporting each other in the GeMQIN network.

Community of Practice

September Call (recording)

In September, we were joined by **Dr. Ted Everson** from the College of Physicians and Surgeons of Ontario (CPSO). He presented on CPSO's Quality Improvement Program. He further explained that the GeMQIN data and action plans can be used to support participation in the CPSO quality improvement programs.

Guidance on how to leverage the GeMQIN QI Action Plan for a CPSO QI Program submission include:

- GeMQIN–CPSO Submission Checklist
- GeMQIN Overview for CPSO Submission *(to complete and attach to CPSO submission)*
- QI Partnership form – GeMQIN partially completed *(to complete and submit to CPSO)*

October Call ([recording](); *passcode: GeMQIN2022!*)

In October, the GeMQIN CoP had a round table discussion about how teams are starting to use their practice reports to drive change locally. **Dr. Amol Verma** from Unity Health Toronto (St. Michael's Hospital), **Krysta Simpson** and **Julie Nicholls** from St. Mary's Hospital, and **Dr. Nasrin Safavi** from Humber River Hospital presented on how their hospitals have used their GeMQIN reports to improve quality.

November Call ([recording]())

In November, **Dr. Dhruv Nayyar** and **Patrick Soo** from Unity Health Toronto (St. Michael's Hospital) presented on their work collecting patient experience data and using the analysis for general medicine quality improvement work. We were then joined by **Anthony Jonker**, Vice President of Data and Analytics at the Ontario Hospital Association (OHA), who presented on OHA's data strategy for collecting patient experience measures.

Featured Activities

Halton Healthcare

In early November, the physicians at Halton Healthcare came together for their first departmental quality retreat led by **Dr. Pearl Lau** and **Dr. Anum Haroon**, and supported by **Dr. Stephen Chin**. The focus of the day was to review their MyPractice and OurPractice reports to reflect on their individual and hospital data to develop some common quality goals to improve care for their patients.

Halton Healthcare departmental quality retreat, November 2022

This is just one team's experience with their practice reports. We'd love to hear about your experiences. You can still share your action plan by emailing them to [GeMQIN@ontariohealth.ca]().

Coming Up

Community of Practice Meeting

We will be taking a CoP webinar break in January, but will return in February 2023.

To learn more about GeMQIN and how you can get involved please visit our [website](). We welcome all hospitals across Ontario to join the community of practice by contacting us at [GeMQIN@ontariohealth.ca](). Past issues of these updates can be found [here]().

If you would like to share your hospital's work in the next update or your ideas about program activities, please forward them to the same email!

Ontario Health