

2024/25

COLLABORATIVE QUALITY IMPROVEMENT PLAN PROGRAM

Narrative Questions

Collaborative quality improvement plan (cQIP) narrative questions enable Ontario Health Teams (OHTs) to provide context for their quality improvement work. In each section, OHTs are encouraged to share details that they believe people in Ontario would like to know about.

Quality Improvement Achievements in the Past Year

In this section, your OHT may wish to tell a story or describe a specific achievement of which they are most proud. This section should not be merely a reiteration of the workplan in the cQIP – think of it as a “bright spot” that can be shared with other OHTs or organizations. Your OHT may wish to include information about a specific initiative or achievement that primarily focused on equity or improving the care of people most impacted by social determinants of health.

Recommended length: 250 words

Patient, Family, Care Partner, and Community Engagement and Partnering

This section is an opportunity to describe how your OHT has engaged or is planning to engage patients, family members, and care partners as well as community members in co-designing activities for cQIP initiatives. Please provide 1 or 2 examples of initiatives and include:

- How your OHT engaged patients, family members, care partners, and community members in co-design work
- Who was engaged (e.g., number of people, role)
- Any challenges faced
- Which additional resources would have been useful

Supporting Resources

- [Resources to support patient, family and caregiver engagement and partnership](#) – Rapid-Improvement Support and Exchange (RISE), McMaster Forum
- [Creating Engagement Capable Environments in Ontario Health Teams](#)
- [Patient Family Caregiver \(PFC\) Engagement and Partnership OHT Shared Space](#)
- *Recommended length: 250 words*

Supporting Unattached Patients

This section is an opportunity to provide 1 or 2 examples of any quality improvement initiatives undertaken with the specific focus of addressing the needs of unattached patients. Be sure to include:

- A description of the population of interest (e.g., Indigenous peoples, older adults, people with mental health and substance use issues)
- An overview of collaborating partners
- A brief description of custom indicators or measures to monitor progress
- A brief description of any data collected and used

Recommended length: 250 words