

Regional Quality Table Terms of Reference (DRAFT)

The **Regional Quality Table** is an action-oriented body, with a role in focusing on regional quality challenges and initiatives, as well as connecting regional and provincial priorities and structures.

It will be developed collaboratively with the LHINs with support from HQO as a mechanism to discuss the foundations for quality and provide the necessary alignment between regional and provincial strategic directions and will hold an instrumental role in the implementation of quality plans. It will serve as an important mechanism for leadership to achieve progress and momentum on quality. In regions where a structure exists that can serve this purpose, it will be leveraged rather than adding to the complexity by creating something new.

The ultimate goal of aligning the quality agenda and engaging communities is to create and promote a culture of quality that will enable improved patient outcomes and experience of care.

Mandate

The mandate of the Regional Quality Table will include:

- **Developing and implementing an integrated regional quality plan** that includes reporting plans for both provincial performance indicators and regional performance priorities.
- **Aligning the regional quality plan** with priorities of the Ministry of Health as well as specific areas of emphasis of quality important for the region, such as Health Links and Quality Improvement Plans.
- **Engaging providers in a culture of quality care** through widespread distribution amongst clinicians of best practice strategies, implementing known effective models of care and building engaged communities of practice within specific areas, focused on unique regional priorities.
- **Improving partnerships** and integrating providers in providing the best/ quality patient centered care.
- **Fostering innovation** through exploration of innovative models of care and systems of funding reform across disciplines and across sectors.
- **Building capacity** by identifying and promoting the necessary capacity to promote the "common quality agenda" and build sustainable quality structures.
- **Enhancing reciprocal communication and knowledge exchange** from the provincial setting to the region and to individual providers and from the region to inform a provincial strategy and related decision-makers.

Membership

The committee will include no more than 12-16 people. Membership will be comprised of individuals with pragmatic experience and leadership insights to the mandate above. HQO will work with the LHIN in appointing a respected regional Clinical Quality Lead/Chair of this Quality Table.

Proposed Members

- HQO/LHIN Clinical Quality Lead/Chair for the region
- LHIN quality representative
- LHIN discipline leads, including Primary Care, Emergency Department, Critical Care, End-of-Life Care, Mental Health and Addiction etc.),
- Key regional teaching hospital(s) representative(s)

- Acute care representative
- Regional CCO quality representative
- Long-Term Care representative
- Community care representative
- Member(s) of the community (patient perspectives)
- Additional members fitting the unique LHIN (strategically important based on priorities)
- HQO regional Quality Improvement Specialist

Support

The Regional Quality Tables will be supported by a joint resourcing model between LHIN and HQO. In addition to the joint appointment of a Clinical Quality Lead/Chair,

- HQO will provide staff support through HQO Quality Improvement Specialist aligned to the region
- The LHIN, working with providers in the region, will provide support through the quality representative and discipline leads.

Term

The initial term of the committee will be 1 year followed by an evaluation. There will be an opportunity for renewal and/or adjustment to the TOR at that time.

Accountability/Reporting Relationship

The Regional Quality Tables will network through an overarching Quality Improvement and Clinical Engagement provincial advisory body. The Regional Quality Tables will represent their regions to provide advice to the provincial quality improvement plan and approach.

There will be a shared governance model for the work of aligning the quality agenda and engaging communities.

- The Regional Quality Table is the interface between the region and the Provincial Quality Advisory Body. Each represents its region, provides advice to inform provincial quality efforts, and serves as a conduit between the region and province.
- The Clinical Quality Lead/Chair for the region is a joint appointee of HQO and the LHIN. S/he is accountable to the HQO Chief, Clinical Quality and the LHIN CEO.

Timing and Reporting

Meetings will take place on a monthly basis starting in 2015. Meetings will be held in person, with teleconference available as required. Minutes will be taken and shared within 3 business days of meeting date.