

Why is Patient Safety so Hard? Approaches to Improving Patient Safety by Establishing High Reliability Organizations

Featured Speakers:

Chris Power



Chris Power is the CEO of the Canadian Patient Safety Institute. Previously, Chris served for eight years as president and CEO of Capital Health, Nova Scotia. Under Chris's leadership, Capital Health achieved Accreditation with Exemplary Status in 2014 with recognition for 10 Leading Practices. Chris also holds significant governance roles including, Chair of the Canadian Partnership Against Cancer, member of the Canadian Institutes of Health Research Governing Council, and Board Member of the Canadian Association for Health Services and Policy Research. She is past Co-Chair of HealthCareCAN. Most recently Chris participated as a member of the federal advisory panel on healthcare innovation.

Dr. Michael Apkon



Dr. Apkon is a physician executive and paediatric specialist serving in senior leadership roles at several top academic hospitals. He has served as the CEO at SickKids, since January 2014. Prior to coming to SickKids, Dr. Apkon held roles as the Chief Medical Officer for the Children's Hospital of Philadelphia and as the Executive Director leading Yale-New Haven Children's Hospital. He is currently a Professor of Paediatrics at the University of Toronto and has held faculty positions at University of Pennsylvania, Yale School of Medicine and Yale School of Management. As a healthcare executive, Dr. Apkon has led systems development and improvement to drive high quality and safe care, improve clinical operations, and promote an integrated approach to healthcare across a continuum of services.

Dr. Peter Pisters



Dr. Peter Pisters is President and CEO of University Health Network and an internationally known tenured Professor of Surgery and hospital leader. In his previous role at The University of Texas MD Anderson Center, Dr. Pisters held a number of clinical, administrative and leadership positions, with his most recent executive responsibilities as a Vice-President with leadership over MD Anderson's regional expansion strategy. Prior to this role, Dr. Pisters was Medical Director of MD Anderson's regional cancer centers, Clinical Consultant for the Center for Global Oncology, and section Chief for Sarcoma Surgery. Dr. Pisters was also with Memorial Sloan-Kettering Cancer Center, serving as Chief Administrative Fellow in the Department of Surgical Oncology.

Ross Baker



Ross is a professor and the Director of the new MSc in Quality Improvement and Patient Safety at the University of Toronto. He is also co-Principal Investigator of the Improving & Driving Excellence Across Sectors (IDEAS) program, a province-wide learning initiative which builds capacity in quality improvement, leadership and change management across all of Ontario's health care sectors. Ross also leads a team of researchers who are doing case study research on international patient engagement strategies and engaging patients in service design, research and planning in a project funded by the Canadian Foundation for Healthcare Improvement. Ross is a board member of the Saskatchewan Health Quality Council and served on the King's Fund Commission on Leadership and Management in the

National Health Service (NHS).