

Using Quality Improvement Plans for Cross-Sectorial Collaboration

Featured Speakers:

Ajibike Oyewumi



Ajibike Oyewumi is a Quality Improvement Advisor at Health Quality Ontario supporting the IDEAS program full time. Prior to the joining HQO, Ajibike was an Obstetrician/Gynecologist in Nigeria. She also was the Organizational Lead for Quality Improvement and Patient Safety in the Lagoon Hospitals, Lagos Nigeria where she practiced. She is a Certified Professional in Healthcare Quality by the Health Care Quality Board of the USA and a Master TeamSTEPPS Trainer. She is a Lean Green Belt.

Jillian Paul



Jillian Paul is Director of the Quality & Funding, Policy & Innovation Branch at the Ministry of Health and Long-Term Care. Since she began with the Ministry in 2010, she has been in charge of supporting the health care system with the adoption of the principles of the Excellent Care for All Act, Ontario's quality legislation. Previous to the Ministry, Jillian held progressively senior positions at Cancer Care Ontario where she worked in various capacities, including operational oversight and strategic performance management. She was also part of the Hospital Report Research Collaborative at the University of Toronto, developing and providing performance information to hospitals in Ontario.

Kelly Lumley-Leger



Kelly has been nursing for over 29 years, caring for patients and their families across the continuum of care. As the Advance Practice Nurse for Community Geriatrics with the Regional Geriatric Program, Kelly is responsible for supporting geriatric initiatives in primary care and for managing the Nurse Led Outreach Team in their work with Long Term Care homes to supporting capacity building and reduce potentially preventable transfers to the ED. Most recently Kelly has participated in the Advanced IDEAS program with the Perley Rideau and Veterans Health Centre around QI initiatives to support reducing returns transfer to the ED.

Linda Hunter



Linda is an executive health care leader who works as the Chief Nursing Officer and VP of Resident Care at the Perley and Rideau Veterans' Health Centre. Linda is a Vice-Chair on the Board of Directors of the Queensway Carleton Hospital in Ottawa. She has also worked as a Senior Lean Healthcare Consultant and Trainer for the Leading Edge Group. Her areas of expertise include organizational change, performance measurement, quality and process improvement, patient safety and group facilitation. She completed her executive leadership training at Queen's University and finished the Champlain LHIN Senior Leadership Course. Linda is currently completing her PhD in the Faculty of Health Sciences, School of Nursing, at the University of Ottawa.

Lynne Sinclair



Lynne Sinclair is an Educational Consultant and the Innovative Program & External Development Lead at the Centre for Interprofessional Education, University of Toronto (U of T). Lynne has published with Ross Baker and contributed to the book *Beyond the Checklist: What Else Health Care Can Learn from Aviation Teamwork and Safety*. She is on the IDEAS Curriculum Committee and has been invited faculty for U of T's Institute of Health Policy, Management and Evaluation, Master of Science (Quality Improvement & Patient Safety) and both the IDEAS Advanced and Introduction programs.

Melissa Norman



Melissa Norman is currently the Performance Improvement Consultant at the Perley and Rideau Veterans; Health Centre, a 450-bed long term care home in Ottawa ON. She provides leadership in the areas of quality improvement, accreditation, safety, organizational performance and business planning. Melissa holds a Master in Health Administration from the University Of Ottawa, and is a graduate of the IDEAS Advanced Training Program in Quality Improvement, sponsored by the MOHLTC. She is currently working on obtaining her LEAN green belt certification.

Patricia (Trish) Geerlinks



Trish is the Director Clinical Practice & Quality for William Osler Health System (Osler). Her background is nursing and she has twenty-nine years of health care experience. Previously, she held an array of leadership roles supporting clinical practice and quality. Previous roles at Osler have included Project Manager for Redevelopment, Nursing Practice Coordinator, Patient Care Manager Clinical Resource Team and Manager Quality & Patient Safety. Trish has successfully led her organization to achieving the highest level of Accreditation award both in 2009 and 2012. She is currently leading the first Ontario Regional Accreditation survey for 2016 with Accreditation Canada in partnership with CCAC and Headwaters Health

Care Centre.